



Wounded Warrior

# Family Newsletter

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## MEET THE NEW FAMILY PROGRAMS COORDINATOR: DARIO SANATANA

As the new Family Programs and Charitable Resources Coordinator, I look forward to assisting our wounded, ill, and injured Sailors and Coast Guardsmen and their families. While on Active Duty with the Marine Corps in 2006, I developed a passion for working with recovering service members and those who care for them. In recent years I have held the titles of Marine Corps Outpatient Platoon Sergeant, Navy/Marine Corps Physical Evaluation Board Liaison Officer, and Marine Corps Recovery Care Coordinator.

Please don't hesitate to contact me with questions, concerns, or if you simply need someone to listen: [dario.santana@navy.mil](mailto:dario.santana@navy.mil); **703-604-5405**. I look forward to hearing from you!

## AOL MILITARY SPOUSE HIRING INITIATIVE

America Online (AOL) is planning to pilot a military spouse hiring program in six states: Virginia, Oklahoma, Texas, South Carolina, North Carolina and Alabama. AOL is offering the program to members from all branches of service and hope to initially hire up to 200 spouses. Most of these positions are jobs being relocated to U.S. from India and will require basic IT and administrative skills. Spouses will be trained for the jobs for which they are selected beginning January 2013. Spouses interested in submitting resumes for consideration or collecting more information should contact Cindy Gallagher at AOL at **703-265-2809** or Dave Pennington at Navy Safe Harbor at **703-604-5351**.



## NON-MEDICAL CARE SPOTLIGHT

Just a few short months ago, Navy Seaman Alecia Guerrero, who was fighting cancer, had become withdrawn and depressed. Her grandmother, Jeannie, who has been a parent figure since Alecia was young, couldn't seem to reach her; she also was unresponsive to encouragement from her medical team.

After initially receiving treatment at Naval Medical Center San Diego (NMCS), Alecia had been moved to UC Davis in Sacramento, Calif. Her Non-medical Care Manager Kim Kauffman was no longer able to visit Alecia's bedside. And after receiving a call from a very worried Jeannie, Kauffman wanted to establish a face-to-face connection between Alecia and a Navy Safe Harbor representative — one who might be able to help rehabilitate Alecia's mental state.

Senior Chief Marti Heinz, a Non-medical Care Manager based in Palo Alto, Calif., began making regular three-hour drives to visit Alecia. Kauffman had secured Alecia an iPad, and Heinz initiated a spirited Words With Friends game with her. She challenged Alecia to begin considering the future, and where she hoped her career might lead. She acquired some tear-away clothes for Alecia so she no longer had to wear hospital gowns. And she served as a reminder to Alecia that the Navy had not forgotten her.

Today, Alecia continues to fight her illness, but she is making steady progress. Her frame of mind has improved, and she has begun to make future plans. Though much of Alecia's success must be attributed to her medical team, Jeannie credits Heinz, Kauffman, and Navy Safe Harbor for helping bring a smile back to Alecia's face and reawaken her fiery spirit.



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