



NON-MEDICAL CARE MANAGEMENT

What will my non-medical care management team do for me?

Once you are enrolled in Navy Safe Harbor, you will be assigned a team of non-medical care professionals that will work with you and your family in developing a Comprehensive Recovery Plan to achieve your short and long term goals.

Your team will play a significant role in helping you, your family, and your caregiver identify non-medical care issues that can often become a road block to your recovery.

Non-medical Care Manager

Your Non-medical Care Manager will assist you and your family by working with you to resolve non-medical problems and prepare you for your transition back to active service or civilian life. Non-medical issues come in all shapes and sizes, your Non-medical Care Manager will assist you with pay and personnel issues, invitational travel and non-medical attendant orders, lodging and housing adaptation, child and caregiver respite care, transportation needs, legal and guardianship issues, education and training benefits, commissary and exchange access, transition assistance, and much more.

In addition, your Non-medical Care Manager will oversee your non-medical care management and assist you throughout the entire spectrum of your recovery, rehabilitation, and reintegration. He or she will work with your medical team to develop your personal Comprehensive Recovery Plan. The plan is a road map to achieving your recovery goals. Whether your goal is to go back to school or to run a marathon, your Non-medical Care Manager will help you map out a plan to achieve your goals and work with you to remove non-medical obstacles that might delay your success.

Your Non-medical Care Manager will also work with you to ensure that you have a smooth transition back to active duty or civilian life. If you choose to leave active service, he or she will work with the Department of Veterans Affairs, the Department of Labor, and non-governmental and local community organizations to make this a smooth transition for you and your family.

Family Support

Your family plays an important part in reaching your recovery goals. Your Non-medical Care Manager will work with your family to address and support any needs that arise during your hospitalization and recovery that impact your family's quality of life, including temporary housing, spouse employment, caregiver training, and child care services.

Our Commitment to You

Navy Safe Harbor's support doesn't end at the medical treatment facilities' door. Once you are enrolled in the program, you are enrolled for life and anytime a non-medical issue arises, your Navy Safe Harbor team will be there to help you overcome that obstacle, allowing you to reach your recovery goals.

877-746-8563
safeharbor@navy.mil
www.safeharbor.navy.mil

